

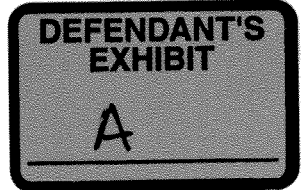
Christine J. Ren

From: Neelu Pal [paln01@nyu.edu]
To: Stuart Marcus
Cc: 'Stuart G. Marcus'; 'Thomas S Riles'; leon.pachter@med.nyu.edu; 'Christine J. Ren'; 'George A Fielding'; 'Kajal Desai'; 'Beth I Abrams'
Subject: Re: RE: Resident Coverage for the General Surgery and Bariatric Surgery patients

Thank you Dr. Marcus, I really appreciate it.
Neelu Pal

----- Original Message -----

From: Stuart Marcus <stuart.marcus@med.nyu.edu>
Date: Wednesday, December 14, 2005 10:27 am
Subject: RE: Resident Coverage for the General Surgery and Bariatric Surgery patients



> Thanks for your note. I have repeatedly told the Group I
> residents that
> they are responsible for Dr. Ren and Fielding's patients. This
> may have
> been an issue because Dr. Ricci was cross-covering. I will make
> sure the
> residents understand their responsibilities relating to these
> patients. You
> are absolutely correct in your assessment of the situation

> Stuart Marcus, M.D.
> Program Director

-----Original Message-----

From: Neelu Pal (mailto:paln01@nyu.edu)
Sent: Tuesday, December 13, 2005 11:22 PM
> To: Stuart G. Marcus; Thomas S Riles; leon.pachter@med.nyu.edu;
> leon.pachter@med.nyu.edu; 'Christine J. Ren'; George A Fielding
> Cc: Kajal Desai; Beth I Abrams
> Subject: Resident Coverage for the General Surgery and Bariatric
> Surgery patients

> Dr. Marcus,
> I am the bariatric fellow and I have an ongoing problem with the
> resident coverage for the patients admitted to Drs. Ren and
> Fielding.
> I have been very patient and diligent with calling the residents
> and telling
> them about the inhouse bariatric patients but it seems they do not
> understand their responsibilities adequately. Could you please
> help by
> making it clear to them that they are required to cover these
> patients while
> on call?
> I was called by nurse Catherine, about a patient on 12 E. The
> patient is
> admitted to Dr. Ren with a diagnosis of acute diverticulitis. The
> nurse called the surgery resident on call (pgr 1288, John Ricci)
> with some
> questions regarding the patient. The resident was very unhelpful
> and rude to
> the nurse and told her to call me since the patient was admitted
> to Dr. Ren.
> I asked the nurse to call the resident again and see what the
> problem was,
> maybe he had questions I could help him with and if he could call me
> directly. The nurse called him back and he told the nurse that he

would not
 cover Dr. Ren's patients since I had not given him sign out. The
 illness of the entire situation is beyond words. This is only one
 instance that I
 mention, but there have been many other similar situations. If
 this was an
 emergency and the nurse had to keep calling back and forth the
 situation could end very differently with an adverse outcome for
 the patient.
 Even in the OR the interns/residents who scrub with Drs. Ren and
 Fielding do
 not really have to do any so-called scut - I obtain all the
 consents, do the
 H&Ps, and the post op orders. They just have to show up for the
 case. It is
 really unfortunate that the work ethic that they are developing at
 this great institution with such an incredible surgical history is
 so poor.
 Having said this, I have to say that some of the residents have been
 excellent with taking care of the in-house bariatric patients.
 Sincerely,
 Gobble, Sadek and Kate were truly good and their efforts were
 appreciated. I am certain that this was all a misunderstanding and
 if you give the
 residents clear instructions regarding their patient care
 responsibilities while on call, then I we can ensure that there are
 no adverse events for
 patients. Also the nursing staff will not have to waste time with
 unnecessary phone calls. Please let me know how else I can help to
 resolve this matter.
 Sincerely
 Neelu Pal